1.15 What is... ERRP (Expired Registration Recovery Policy)

Expired Registration Recovery Policy

According to the <u>ICANN policies</u>, all ICANN-accredited registrars like Joker.com are obliged to establish certain procedures regarding **communication with domain owners** (the registrants) in the event of due **renewals**.

As of 9/01/2013, each registrar has to comply with certain minimum requirements regarding the notification of domain owners (registrants) about the expiration of his domain.

This is part of the <u>ERRP</u>, the "Expired Registration Recovery Policy", and this also includes the **obligation of the registrar** to send at least **two notices** to the registrant before, and **one** notice after the eventual expiration of a domain.

Please find more details at ICANN.

Timing and number of notices to be sent are defined by ICANN.

Of course, ERRP mails will not be sent if a renewal already happened.

This is the complete schedule of all **renewal notices** issued by Joker.com for domains:

sent to whom (sent when	Renewal Notices
creator (who ordered a do	60 days before the expiration	
creator, admin, billing	30 days before the expiration	
owner* (registrant in Whois)	26 days before expiration*	
creator, admin, billing, ow	10 days (was: 2 weeks) before the expiration	
creator, admin, billing, ov	2 days before the expiration	
owner, creator	2 days after expiration	

*: new mailing, or new addressee

1.15 What is...

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