

# Requests

## General Instructions

All requests do follow the same scheme:

- each key:value pair is unique in application.
- each key:value pair is one line finished with carriage return
- each key is delimited by a colon ":" from the value

You have to send the request as [signed email](#) to the Joker.com mail gateway address. This address is disclosed once you signed up as a reseller of Joker.com.

Each email uses a simple, special format, which is described under the different request-types.

For security reasons you have to pgp-sign each mail you send to the mail-gateway, so you need a pgp-installation on your machine. Unsigned or invalid mails will be ignored.

Emails without a valid subject (request-type) will produce an error. In this case you will receive an error message as response.

**Valid requests are normally processed in realtime. Under certain circumstances (Registry-Downtimes, System maintenance, etc.) it is possible, that requests have to wait for processing. It is highly recommended to ask our support before you repeat such requests.**

The descriptions for the requests do all follow the same scheme:

Topic 'introduction' - a short introduction of the request, what is the request for.

Topic 'request fields'

- which fields are required or allowed for a request
- which character are allowed for a request field (the valid character sets are described with PERL-REGULAR-EXPRESSIONS)
- one or more examples for a valid request

Unique solution ID: #2399

Author: Joker.com

# Requests

Last update: 2012-10-11 10:29