## 1.1 Basics I do not see my domain(s) after logging in!

## **Domains missing in your Dashboard**

If you are missing a domain name, this may be because of various reasons:

- you have ordered the domain just recently it may take some minutes before it shows up
- there was an issue with the payment for the domain please check your email, if there are any messages from Joker.com
- the domain has already expired please check the WHOIS, if the domain is still registered, and do a
   "simple renewal" or contact our support
- you did not order this domain yourself, and you have not been assigned the <u>appropriate permissions</u>
   (<u>'grants'</u>) to list or modify this domain. In this case, you may contact the owner of the domain to ask for such assignments.

In case **you yourself are the owner** of this domain (you purchased it), or you believe a domain is missing by error, please contact <u>Joker.com Support</u>.

Unique solution ID: #1000

Author: Joker.com

Last update: 2022-08-26 07:56