1.8 Renewals Why does my domain not work anymore?

Domain stopped working

The most common reason for this - domain has expired. According to the <u>ERRP</u> regulation by ICANN, as a **last reminder**, we have to set the domain to the status 'inactive' when it expired.

You still can renew this domain with regular renewal and regular pricing.

In case you missed all the <u>renewal reminders</u> we sent before expiration, please check the correctness of the email addresses of your Joker.com account, and in the domain data

Please check the domain status in '<u>My Domains</u>', or by using the '**Whois Search**' on Joker.com.

In case you see the nameserver '**not-renewed.joker.com**' associated with your domain name, you should renew it as soon as possible. For most domain types, Joker.com adds an <u>additional</u> <u>grace period of up to 30 days</u> to allow the renewal of the domain.

To renew a domain, please visit 'Renew a Domain' in the menu 'Domains'.

If your domain already had expired, and you have requested a renewal afterward, the domain will be **restored automatically**.

However, since the restore may take a few hours, you may also re-enter your name servers instantly in '<u>My Domains</u>'

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