1.8 Renewals What is a 'Redemption Grace Period' (RGP)?

The Redemption Grace Period (RGP)

Most gTLD domains - this means domains under **ICANN regulation** - do know a special status: **Redemption Grace Period** often referred to as "RGP".

What does this mean?

A domain usually will be **deleted** for two reasons:

- explicit request from the customer
- the domain is not renewed and therefore has expired

A domain will **not be deleted immediately** from the database of registry. Instead, for **up to 30 days** ^{*)} following the deletion, the domain can **not** be registered again, but the registrar responsible for the domain has the option to "reanimate" (**restore**) the domain again on behalf of the registrant.

This option is intended to salvage rather rare cases of renewal problems, before the final deletion of a domain.

Important: Please note that Joker.com does additionally add a grace period of **approximately 30 days** ^{*)} for expired domains. This means, that for regular expired domains, the 30 days of the "Redemption Grace Period" will start **after approximately** 30 days^{*)} of Joker.com's grace period.

This also depends on the type of domain, and the registry operating the domain.

A domain name that is in Redemption still can be restored ("re-registered"), using either the <u>Redemption Restore Procedure</u> to restore your domain, or by <u>browsing the pool</u> of all available domains in RGP.

Since most registries define this to be a special procedure, this usually also has a different price tag.

The pricing differs depending on the type of domain, please have a look at the price list. Page 1/2

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1.8 Renewals

Please also note: After a successful restore of a domain name from RGP, a transfer to another registrar is not possible for another **30 days**.

After approx. 30 days^{*)} in RGP, the status of the domain will change to **"pending delete" for 5 days**. During these 5 days, a restoration is not possible anymore.

On the 6th day after the deletion, the domain is available to be registered again.

To provide fair conditions for all, the exact time for when a new registration is possible is **randomly chosen**.

Please find out more about <u>a domain's life cycle</u>. Please also note the provisions in the Joker.com T&Cs, which have primary validity in all cases.

However, please note that before a domain enters RGP, resp. Joker.com deletes a domain the responsible contacts of this domain will be <u>notified several times by email</u>. Please find the exact scheme of notifications in <u>ERRP - Expired Registration Recovery Policy</u>.

^{*)} These data are only indicative. The exact times are specified by the registries and may vary. On the other hand, there are technical requirements for some deadlines that mean processing within one of the above-mentioned periods, so that this can be shortened by a few hours. Therefore, please never wait until the theoretical maximum, e.g. the "expired grace period", before renewing a domain.

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