

# Joker.com FAQ

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# 2.5 Reseller Control Panel

## The Reseller Control Panel

RPanel *Next* is the next generation of our [Reseller Control Panel](#). ↗

It has been created from scratch, focussed to provide you with the ultimate tool to handle all needs of a domain's business.

The application is pretty self-explanatory, but here is a short list of what's important to know about this tool. But you definitely should [give it a try!](#)



- **Login**

Click [this link](#) or type <https://rpanel.io/> into the address bar of your browser. Use your known login credentials to login. (In case you aren't a reseller yet you can become one [here](#) in 3 easy steps).

Once logged in, you'll see an overview of your account, your current balance, your ID and information about the number of domains you have. Additionally, current news and promo activities are provided, and a history your activities from the last 30 days is available.

Filtering/searching is always possible using the header input fields on top of the table columns.

- Domains

# 2.5 Reseller Control Panel

**JOKER**.COM

HOME   DOMAINS ▾   CONTACTS   NAMESERVERS

LANGUAGE ▾   ▾   0

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HOME

BALANCE	0.00 \$	REGISTERED	0
RESELLER ID	4031233	EXPIRING	0
RESELLER STATUS	active	EXPIRED	0
AVAILABLE TLDS	381	REDEMPTION	0
		VERIFY REGISTRANT	0

WHOIS SEARCH

REGISTER DOMAIN   RENEW DOMAIN   MODIFY DOMAIN

      

[ADVANCED SEARCH](#)

News

- + .pro - just USD 19.95/USD 11.97 for all registrations, renewals and transfers
- + New Reseller Control Panel
- + .site - just USD 1.99/USD 1.19 for all new registrations

[view all](#)

Offers

- + .accountant Domains - USD 2.99 for the first year!
- + .at Domains - USD 3.18 for the first year!
- + .bid Domains - USD 2.99 for the first year!

[view all](#)

Requests from last 30 days

search other periods

       ▾       ▾   [export list](#)

PROCESS ID	↕ DATE	REQUEST	OBJECT	STATUS
no requests performed on last 30 days				

Send your support inquiries through our [feedback form](#).

[FAQ](#) · [PRICES](#) · [TERMS & CONDITIONS](#) · [IMPRINT](#)

Click on "domains" in the top menu and select "overview". In this view you see all your domains in a table from which you can modify every aspect of the domains. With a click on "register" in the top right corner you are able to register new domains. All these actions can be done from this overview table but you can also select the respective menu item from the domains menu on the top.

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The screenshot shows the 'Register Domains' page in the Joker.com Reseller Control Panel. The top navigation bar includes 'HOME', 'DOMAINS', 'CONTACTS', and 'NAMESERVERS'. The 'DOMAINS' menu is active, and the page title is 'Register Domains'. A search bar contains 'sometestdomain.com'. Below the search bar are options for 'IMPORT FROM CSV FILE' and 'DOWNLOAD CSV TEMPLATE'. A dropdown menu for 'IDN Language' is visible, along with a 'CHECK AVAILABILITY' button. The 'Add domains to Cart' section shows a domain 'SDLKFDSLKNDLSKFDLSKFMDLSKFMDLDFMDSLKFMDSKFLKDL.COM' with a '1 Year' period, 'none' privacy, and 'Auto Renew' toggle. The price is listed as '13.70 \$'. A footer contains a support inquiry link and navigation links for 'FAQ', 'PRICES', 'TERMS & CONDITIONS', and 'IMPRINT'.

## • Contacts

Click on "contacts" in the top menu to get an overview of all existing contacts. If you click on the contact handle you see all details about this specific contact. Clicking "modify" or "delete" on the right side lets you modify contact info or delete a contact altogether. Deleting a contact has to be confirmed in the next step. The create button in the top right corner lets you create a new contact.

## • Nameservers

If you like to add new nameservers you can do this under the menu item "Nameservers". Create new ones or create a template for nameservers which you can use afterwards.

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- **Language**

Lets you switch between German and English. Those changes are not persistend. To change the default language, click on the user icon next to "language" and select "settings".

- **Settings**

This is found under the profile icon. From this menu item you can edit your default language, your preferred date/time format, if and when you want to get notified when your balance runs low and if you want to activate or deactivate domain autorenew globally.

- **Execute Request**

This is found under the profile icon. Here you can enter and execute DMAPAPI requests. Please check the DMAPAPI area in this FAQ for more information on that.

- **Feedback**

This is found under the profile icon. Please provide us with feedback to further improve our new RPanel. Every kind of constructive feedback will be greatly appreciated.

- **Logout**

This is found under the profile icon. You are logged out automatically after a certain time of inactivity. If you are working on a shared computer or want to switch accounts you can log out here.

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- **Cart**

If you registered any domains you have to check out your cart. Here you can add whois privacy to your domains if possible, change the registration period, auto renew status and configure the domain(s) (add contact information or nameservers).

\*) we are also providing the previous version of Rpanel (V1), now available as [rcp.joker.com](http://rcp.joker.com)

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## 2.5 Reseller Control Panel

### The Joker PHP Client

Joker.com provides this tool as an fully working example of how to make use of the Joker.com API (DMAPI).

The **Joker PHP Client** is a lightweight web interface, demonstrating how to implement a full-featured domain handling.

The source code of this web interface is freely available for download on [Sourceforge](#), so that our resellers could run it on their own site! The API used in this tool is called '[DMAPI](#)' and it is a Joker.com domain registration system offered as Web service (**API**).

The Joker PHP Client is of course also provided as a hosted service by Joker.com, and can be reached as [rcp.joker.com](http://rcp.joker.com).

Please [try it out](#). Log in with your Joker.com reseller account, and operate carefully with it as it is completely functional. Your feedback as a reseller will be greatly appreciated and will help us to improve this application.

#### Requirements:

Web server  
PHP 5.x  
Web browser

#### Summary:

Reseller Control Panel is destined to handle any domain operations which are offered by the domain registrar Joker.com.  
Currently it can:

- show WHOIS of a domain
- register domains
- modify domains
- transfer domains
- renew domains
- delete domains
- lock/unlock domains (transfer related)
- initiate redemption procedure
- create, modify and delete contacts
- create, modify and delete nameservers
- zone operations

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- IDN support
- show reseller information
- show summary of actions executed through the interface

### Download:

You can get the newest version at <http://sourceforge.net/projects/joker-client/>.

### Installation:

Please see [Installation of Joker PHP Client](#), and there is also an INSTALL file in the distribution package.

### Support:

You can contact us through our support area.

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### Installation of Joker PHP Client

To successfully install this client application, you need a basic knowledge of Web servers, PHP and file systems.

In principle the installation is only a copy and run. The first thing to do is to ensure, that your Web server runs PHP files, and if not to configure it appropriately.

Quick installation:

1. Untar or unzip the distribution (be sure to unzip the subdirectories):

```
tar -xzvf package_name_x.x.x.tar.gz
```

in your webserver's document root. If you don't have direct access to your document root, put the files in a directory on your local machine, and transfer the directory on your web server using, for example, ftp.

2. Ensure that all the scripts have the appropriate owner (if PHP is running in safe mode, having some scripts with an owner different from the owner of other scripts will be a problem). Be sure that the application can write log files, temp files and sessions. This means that the folders specified in config.php should be made writeable for the application.

3. This application needs cURL to communicate with DMAPI. You have to have the cURL PHP module enabled. If you run Windows it is provided with every instance of PHP and has to be uncommented in php.ini. Do not forget to restart your webserver after enabling the module. If you run Linux then this module has to be compiled and included. If you wonder how to do this, please read the PHP manual dealing with cURL (<http://php.net/curl>).

Problems were reported when "zend.ze1\_compatibility\_mode" is set to "on" in PHP 5.2.5. In lower versions this setting caused no problems.

4. It is recommended that you protect the directory in which you installed the client (unless it's on a closed intranet), for example with HTTP-AUTH (in a .htaccess file).

5. Open the file <www.your-host.com>/<your-install-dir>/index.php in your browser. The Joker.com PHP client should now display a welcome screen with a login dialog.

Have fun and don't forget to send feedback!

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### Usability Hints

Some notes:

- The default **session duration** of DMAPAPI (the service behind this interface) is 1 hour. This means that after 1 hour of inactivity, you will be logged out of both DMAPAPI and Reseller Control Panel, and asked again for your username and password.
- For support issues, please send us your inquiry through our [support area](#).

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## 2.5 Reseller Control Panel