Joker.com FAQ

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1.10 Email Forwarding
What is 'Email Forwarding'?

Email Forwarding

This is a service provided by Joker.com, that allows you to **create email addresses for a domain**, and to forward incoming emails for those addresses to an **existing external mail account**.

This means: You could have

- info@yourdomain.com
- john@yourdomain.com
- *@yourdomain.com
- ...

being forwarded to your email account at your ISP or email provider like Gmail, Yahoo or others.

Please be aware that:

- email forwarding - like URL forwarding - presumes, that the domain in question uses free '**Joker.com nameservice**' (which is the default; see also How to configure nameservers?, How do I change my nameservers?)
  Domains with third-party nameservice cannot use Joker.com email forwarding.
  Switching to 'Joker nameservice' can be easily done in 'My Domains' choosing '**Modify**' with the domain you want to change.
- in 'My Domains', visit '**DNS**' to **add or modify email addresses** for your domains

- activating 'email forwarding' will automatically delete current **'MX' records**. This is due to technical reasons and cannot be avoided, so you could either let Joker.com handle your email or a third-party mailserver.
- **The reverse is also true** - creating an MX record for a (sub-)domain for which an e-mail forwarding already exists **will deactivate it** (a corresponding warning will be displayed beforehand).

- It is also possible to create **'catch all'-addresses**: If you enter '*' instead of 'your_name' as 'Email Address', all emails **not matching any other address you created** will go to the '*' entry.
- Additionally, a special account 'postmaster' does exist, which can be modified, but not deleted.

- You also find an option to "block" certain addresses, which, when activated, will delete all incoming emails to this address.

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- For security reasons, we advise against using email forwarding as the "main" email address for your Joker.com account. If this is inadvertently deactivated, you will no longer receive account-related notices.

For the number of email addresses per domain, **we do not police strict limits**. Instead, we apply a **fair-use policy**.

As long as we do not observe significant system impacts by either excessive amounts of emails sent or addresses created, there will be **no restrictions**.

'Excessive' here means significantly above average, and "system impact" means significant interference of the general system and/or other users.

Current limits are:

- 25MB as max. size of a single mail
- 400 emails per day per address

Important: A newly created email address (or a changed target address) has to be activated by answering the 'activation email' being sent to the 'Target Email-Address' (click on the link within this email).

Keywords: email-forwarding,email addresses, DNS

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1.10 Email Forwarding
How to configure Email forwarding?

Add or modify Email Forwarding

To add or modify **email forwardings**,

- please visit 'My Domains' and choose '**DNS**' at the domain you want to add email addresses to

- click on "+ New", and select type "**Email Address**"
- you will find more instructions and examples there

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.10 Email Forwarding
What about SPAM?

SPAM Filtering for Email Forwards

All email forwards are **automatically scanned for SPAM.**

Emails classified as spam or malware will be **blocked**.

Keywords: SPAM mailforwarding configuration spam-filter

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1.10 Email Forwarding
Who can change an Email forward?

Changing Email forwards

please visit [Who can make changes to nameserver content?](#)

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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